

YOU CAN CALL

0295 000

OR ASK US ELECTRONICALLY:



**BY SUBMITTING AN
ELECTRONIC FORM**



**TROUGH A
REMOTE CONNECTION**



BY E-MAIL



IN A CHAT

If you have a speech impediment or hearing impairment, you can send your question

AS AN SMS TO 13145

Type Kn at the beginning of your question. You will only be charged the local network, mobile call or SMS fee for your call or SMS. The service itself is free.



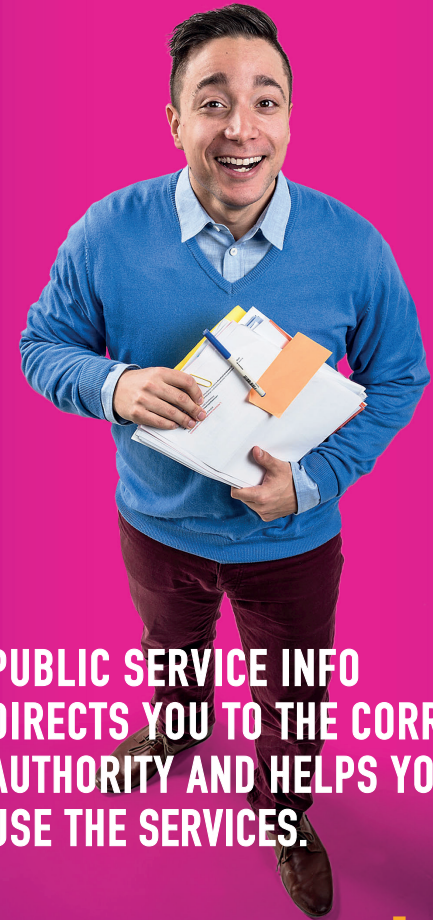
**PUBLIC
SERVICE INFO**



Population Register Centre



**PUBLIC
SERVICE INFO**



**PUBLIC SERVICE INFO
DIRECTS YOU TO THE CORRECT
AUTHORITY AND HELPS YOU
USE THE SERVICES.**



CAN'T FIND THE RIGHT AUTHORITY? DON'T WORRY. PUBLIC SERVICE INFO WILL HELP YOU!

It is sometimes difficult to find information about which agency or authority to contact about different matters.

The advice service offering guidance for using public services is open to all and answers questions regardless of administrative sectors and organisational boundaries. You can also get help for using electronic services. Electronic services are often the most practical way to use the services of the authorities.

You will also find the links to the websites of the main authorities on the Public Service Info website.



IT IS EASIER TO GET THINGS DONE WHEN YOU KNOW WHERE TO START.

- Public Service Info is a support service that offers guidance and advice.
- However, the actual services must still be used through the authorities' own servicechannels.
- The services are free of charge.
- We answer enquiries in Finnish, Swedish and English.
- Public Service Info is available from **8 am to 9 pm** from Monday to Friday and from **9 am to 3 pm** on Saturdays.
- You will find the Public Service Info website at: www.publicserviceinfo.fi/

